## Student Success Portfolio Team Outcome Assessment

The following definition of student success guides this assessment:

Student success at the University of Utah manifests in students who are able to identify and complete their academic goals in a manner consistent with their unique life circumstances and experiences, and who emerge from the institution with an increased capacity for:

Engaging in meaningful work and providing for themselves

Recognizing, honoring, and understanding differences and confidently communicating across differences

Successfully and actively participating as citizens of an increasingly global and politically complex world

Enhancing personal growth, professional development, and practical skills to nurture and practice lifelong learning

Collaborating with and learning from others in the communities in which they live, work, and serve

Toward these ends, the Student Success Portfolio identified learning outcomes for each of these four goals. Below, we report on the achievement of these outcomes utilizing data from numerous University of Utah sources.

#### Goal 1: Students will engage in meaningful work and provide for themselves

Learning Outcome 1: Students will gain an understanding of how what they are doing in college relates to what they want to do in the future

To measure our progress on this goal, we utilized 2018 National Survey of Student Engagement (NSSE) data around internship participation. The data indicate that 56% of University of Utah engaged in internships or field experiences, 16% plan to engage internships or field experiences, 7% have not decided, and 20% do not plan to engage in these types of experiences.

Table 1 illustrates participation in internships or field experiences by demographic characteristics. These data indicate that traditional-aged, white, continuing generation students who live on campus are most likely to participate in internships or field experiences. There is a clear need to consider how to encourage more students of color and first-generation students to participate in these experiences. As we move forward, we need to ensure more diversity in these participation rates.

Table 1: Participation in Internships or Field Experiences by Demographic Characteristic

|  | Percent of   |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
|  | Participants   |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | 59%  |  |  |  |  |  |  |
| Male   | 53%  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  | 57%  |  |  |  |  |  |  |
| Female Male  Male  Male  Male  Male  Al/AN  Asian  Black/African American  Hispanic/Latino  NH/PI  White  Other  Foreign/Non-Resident Alien  Two or more race/ethnicity  Traditional (FY<21; SR <25)  Non-Trad (FY 21+; SR 25+  At-Generation  Continuing generation  First generation  First generation  Ollment status  Not full time  Full time  idence  Not on campus  On campus  Jor Category  Arts & Humanities  Biological sciences, agriculture, natural resour Physical science, math, computer sciences Social sciences  |  |  |  |  |  |  |  |
| AI/AN Asian Black/African American Hispanic/Latino NH/PI White Other Foreign/Non-Resident Alien Two or more race/ethnicity  Traditional (FY<21; SR <25) Non-Trad (FY 21+; SR 25+  t-Generation Continuing generation First generation First generation Ollment status Not full time Full time idence Not on campus On campus   |  |  |  |  |  |  |  |
| NH/PI  |  |  |  |  |  |  |  |
| White  | 59%  |  |  |  |  |  |  |
| Other  |  |  |  |  |  |  |  |
| Foreign/Non-Resident Alien   | 50%  |  |  |  |  |  |  |
| Two or more race/ethnicity  Age  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Traditional (FY<21; SR <25)  | 64%  |  |  |  |  |  |  |
| Traditional (FY<21; SR <25)  Non-Trad (FY 21+; SR 25+  st-Generation   |  |  |  |  |  |  |  |
| ·  |  |  |  |  |  |  |  |
| Continuing generation  | 60%  |  |  |  |  |  |  |
|  | 48%  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Not full time  | 45%  |  |  |  |  |  |  |
| Male  ace/ethnicity or ternational  Al/AN  Asian  Black/African American  Hispanic/Latino  NH/PI  White  Other  Foreign/Non-Resident Alien  Two or more race/ethnicity  ge  Traditional (FY<21; SR <25)  Non-Trad (FY 21+; SR 25+  rst-Generation  Continuing generation  First generation  First generation  Not full time  Full time  esidence  Not on campus  On campus  Jajor Category  Arts & Humanities  Biological sciences, agriculture, natural resource Physical science, math, computer sciences  |  |  |  |  |  |  |  |
|  | 60%  |  |  |  |  |  |  |
| Not on campus  | 55%  |  |  |  |  |  |  |
| Male  Acce/ethnicity or International  AI/AN  Asian  Black/African American  Hispanic/Latino  NH/PI  White  Other  Foreign/Non-Resident Alien  Two or more race/ethnicity  Age  Traditional (FY<21; SR <25)  Non-Trad (FY 21+; SR 25+  Irst-Generation  Continuing generation  First generation  Inrollment status  Not full time  Full time  Residence  Not on campus  Anjor Category  Arts & Humanities  Biological sciences, agriculture, natural resources Physical science, math, computer sciences Social sciences Business  Communications, media, public relations Education Engineering |  |  |  |  |  |  |  |
| on campus  | 76%  |  |  |  |  |  |  |
| Arts & Humanities  | 47%  |  |  |  |  |  |  |
|  | 59%  |  |  |  |  |  |  |
|  | 53%  |  |  |  |  |  |  |
|  | 45%  |  |  |  |  |  |  |
|  | 56%  |  |  |  |  |  |  |
|  | 51%  |  |  |  |  |  |  |
| ·  | 100%   |  |  |  |  |  |  |
|  | 72%  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| ·  | 60%  |  |  |  |  |  |  |
| Undecided/undeclared   | 81%  |  |  |  |  |  |  |
|  | Al/AN Asian Black/African American Hispanic/Latino NH/PI White Other Foreign/Non-Resident Alien Two or more race/ethnicity  Traditional (FY<21; SR <25) Non-Trad (FY 21+; SR 25+  Continuing generation First generation  Not full time Full time  Not on campus On campus  Arts & Humanities Biological sciences, agriculture, natural resources Physical sciences Business Communications, media, public relations Education Engineering Health professions Social service professions |  |  |  |  |  |  |

Learning Outcome 2: Students will be able to articulate the value of their college degree

For this outcome, we plan to add a question to the Graduating Senior Survey and dig deeper into the 2018 Exceptional Educational Experience (E3) to look for indicators that students understand the value of at University of Utah degree. We will also work with the Alumni Association to see if they have data that will help illustrate our progress on this outcome.

Learning Outcome 3: Graduates will be engaged in satisfying and meaningful work, or in further education

We used the 2018 University of Utah First Destination Survey to provide data for this outcome. When asked about their employment plans, 36.8% of graduates planned to be employed full-time, 2.1% planned to be employed part-time, 10% planned to be in continued education, and 46.2% didn't know their plans.

For those who were employed after graduation, 45.6% had accepted new employment, 27.7% were continuing with employment they had prior to graduation, 1.6% indicated that they were entrepreneurs or self-employed, 2.8% were engaged in a post-graduate internship or fellowship, and 20.1% were still searching for employment.

Ten percent of students surveyed indicated they planned to continue their education. Table 2 illustrates the types of continuing education graduates intended to engage in.

| Table 2: Dearee | Loval | for   | Continu | and Educ | ation |
|-----------------|-------|-------|---------|----------|-------|
| Table 2: Dealee | Levei | TOT 1 | COMUNIC | ea cauc  | auon  |

| Degree              | Admitted     | Not Admitted |
|---------------------|--------------|--------------|
| Doctoral            | 13%          | 4.8%         |
| Masters             | 30.5%1       | 12.1%        |
| Bachelors           | 1%           | Less than 1% |
| Professional Degree | 10.5%        | 9.3%         |
| Unknown             | Less than 1% | 16.2%        |

# Goal 2: Students will recognize, honor, and understand differences and confidently communicate across differences

Learning Outcome 1: Students will develop the capacity to make connections across disciplines, experiences, and perspectives

The 2018 research conducted as part of the Exceptional Educational Experience (E3) indicated that students desire these types of connections and that in some cases they are finding these. In the E3 survey, students who indicated that connections between their courses contributed positively to their experience at the U, noted specific places this occurred. Figure 1 illustrates this.

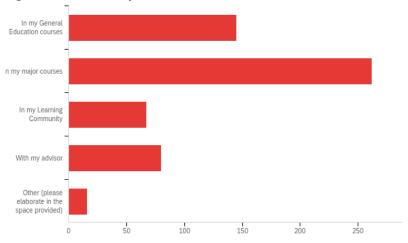


Figure 1: Locations for Connections Across Classes

In the "Other" category, students listed extracurricular experiences, including internships, student clubs and organizations, community involvement, and their work experiences as places where these connections were made.

Learning Outcome 2: Students will engage in processes that facilitate personal growth

The 2018 NSSE Diversity module provides the data for this outcome. We examined three specific questions that explore students' participation in processes that facilitate personal growth around issues of diversity. First, we examined students' responses regarding content around diversity and difference in the classroom. Table 3 shows students' responses to a question about the occurrence of these processes in their coursework.

Noteworthy is the high percentages of students responding that their course work provides very little or some attention to developing skills needed to work with people who are different from them, recognizing cultural norms and biases, and exploring their own backgrounds. Also, over 50% of students noted that their courses provide little or some discussion of issues of equity and privilege. Given the current social movements related to racial justice, it is clear that the University could be doing a better job of providing course-related content in this area.

The second question we explored related to students' comfort on campus. The question related to this was: To what extent do you agree or disagree with the following statements? Results for this analysis are shown in Table 4.

Table 3: During the current school year, how much has your coursework emphasized the following?

| jonowing.                             |        |   |             |     |     |       |     |
|---------------------------------------|--------|---|-------------|-----|-----|-------|-----|
| a. Developing the skills necessary to | ICD01a | 1 | Very little | 75  | 15  | 404   | 12  |
| work effectively with people from     |        | 2 | Some        | 216 | 41  | 1,278 | 35  |
| various backgrounds                   |        | 3 | Quite a bit | 167 | 32  | 1,390 | 37  |
|                                       |        | 4 | Very much   | 70  | 13  | 624   | 16  |
|                                       |        |   | Total       | 528 | 100 | 3,696 | 100 |
| b. Recognizing your own cultural      | ICD01b | 1 | Very little | 74  | 15  | 490   | 14  |
| norms and biases                      |        | 2 | Some        | 181 | 34  | 1,166 | 33  |
|                                       |        | 3 | Quite a bit | 185 | 34  | 1,402 | 37  |
|                                       |        | 4 | Very much   | 88  | 16  | 634   | 16  |
|                                       |        |   | Total       | 528 | 100 | 3,692 | 100 |
| c. Sharing your own perspectives and  | ICD01c | 1 | Very little | 44  | 9   | 306   | 9   |
| experiences                           |        | 2 | Some        | 191 | 37  | 1,070 | 30  |
|                                       |        | 3 | Quite a bit | 201 | 38  | 1,572 | 42  |
|                                       |        | 4 | Very much   | 88  | 16  | 743   | 19  |
|                                       |        |   | Total       | 524 | 100 | 3,691 | 100 |
| d. Exploring your own background      | ICD01d | 1 | Very little | 115 | 22  | 653   | 19  |
| through projects, assignments, or     |        | 2 | Some        | 207 | 40  | 1,237 | 34  |
| programs                              |        | 3 | Quite a bit | 150 | 28  | 1,232 | 33  |
|                                       |        | 4 | Very much   | 56  | 10  | 573   | 15  |
|                                       |        |   | Total       | 528 | 100 | 3,695 | 100 |
| e. Learning about other cultures      | ICD01e | 1 | Very little | 88  | 18  | 522   | 15  |
|                                       |        | 2 | Some        | 197 | 38  | 1,349 | 37  |
|                                       |        | 3 | Quite a bit | 162 | 30  | 1,191 | 32  |
|                                       |        | 4 | Very much   | 81  | 15  | 628   | 16  |
|                                       |        |   | Total       | 528 | 100 | 3,690 | 100 |
| f. Discussing issues of equity or     | ICD01f | 1 | Very little | 100 | 20  | 577   | 17  |
| privilege                             |        | 2 | Some        | 179 | 35  | 1,167 | 33  |
|                                       |        | 3 | Quite a bit | 160 | 30  | 1,257 | 33  |
|                                       |        | 4 | Very much   | 89  | 16  | 688   | 18  |
|                                       |        |   | Total       | 528 | 100 | 3,689 | 100 |
| g. Respecting the expression of       | ICD01g | 1 | Very little | 51  | 10  | 313   | 9   |
| diverse ideas                         |        | 2 | Some        | 144 | 27  | 1,014 | 29  |
|                                       |        | 3 | Quite a bit | 215 | 42  | 1,473 | 39  |
|                                       |        | 4 | Very much   | 118 | 21  | 891   | 23  |
|                                       |        |   | Total       | 528 | 100 | 3,691 | 100 |
|                                       |        |   |             |     |     |       |     |

Table 4: To what extent do you agree or disagree with the following statements?

| a. I feel comfortable being myself at   | ICD04a_18 | 1 | Strongly disagree | 7   | 1   |                                       |
|---|-----------|---|-------------------|-----|-----|---------------------------------------|
| this institution.                       |           | 2 | Disagree          | 18  | 4   | Results suppressed                    |
|   |           | 3 | Agree             | 271 | 50  | due to insufficient<br>number of 2018 |
|   |           | 4 | Strongly agree    | 230 | 45  | institutions.                         |
|   |           |   | Total             | 526 | 100 |                                       |
| b. I feel valued by this institution.   | ICD04b_18 | 1 | Strongly disagree | 20  | 4   |                                       |
|   |           | 2 | Disagree          | 85  | 16  | Results suppressed                    |
|   |           | 3 | Agree             | 294 | 56  | due to insufficient<br>number of 2018 |
|   |           | 4 | Strongly agree    | 128 | 24  | institutions.                         |
|   |           |   | Total             | 527 | 100 |                                       |
| c. I feel like part of the community at | ICD04c_18 | 1 | Strongly disagree | 23  | 4   |                                       |
| this institution.                       |           | 2 | Disagree          | 113 | 22  | Results suppressed                    |
|   |           | 3 | Agree             | 277 | 52  | due to insufficient<br>number of 2018 |
|   |           | 4 | Strongly agree    | 114 | 21  | institutions.                         |
|   |           |   | Total             | 527 | 100 |                                       |

While the responses to this question show that students feel fairly comfortable and valued on campus, these numbers are not disaggregated by racial/ethnic group, sexuality or gender identity, disability, or other categories which might indicate that some students feel more included on campus than others.

Table 5: During the current school year, about how often have you done the following?

| a. Attended events activities, or                        | ICD05a_18 | 1 |   | Never      | 167 | 33  |                                       |
|--|-----------|---|---|------------|-----|-----|---------------------------------------|
| presentations that reflect an                            |           | 2 |   | Sometimes  | 229 | 43  | Results suppressed                    |
| appreciation for diverse groups of people                |           |   | 3 | Often      | 91  | 17  | due to                                |
|  |           |   | 4 | Very often | 40  | 8   | insufficient<br>number of 2018        |
|  |           |   |   | Total      | 527 | 100 | institutions.                         |
| b. Participated in the activities of                     | ICD05b_18 |   | 1 | Never      | 261 | 51  |                                       |
| centers related to specific groups                       |           |   | 2 | Sometimes  | 164 | 30  | Results suppressed                    |
| (racial-ethnic, cultural, religious, gender, LGBT, etc.) |           |   | 3 | Often      | 62  | 11  | due to insufficient                   |
| gender, LGB1, etc.)                                      |           |   | 4 | Very often | 39  | 8   | number of 2018 institutions.          |
|  |           |   |   | Total      | 526 | 100 |                                       |
| c. Participated in a diversity-related                   | ICD05c_18 |   | 1 | Never      | 345 | 67  |                                       |
| club or organization                                     |           |   | 2 | Sometimes  | 123 | 23  | Results suppressed                    |
|  |           |   | 3 | Often      | 30  | 5   | due to insufficient                   |
|  |           |   | 4 | Very often | 27  | 5   | number of 2018 institutions.          |
|  |           |   |   | Total      | 525 | 100 |                                       |
| d. Participated in a demonstration for                   | ICD05d_18 |   | 1 | Never      | 370 | 72  |                                       |
| a diversity-related cause (rally,                        |           |   | 2 | Sometimes  | 111 | 21  | 1.1                                   |
| protest, etc.)   |           |   | 3 | Often      | 30  | 6   | due to insufficient                   |
|  |           |   | 4 | Very often | 10  | 2   | number of 2018<br>institutions.       |
|  |           |   |   | Total      | 521 | 100 |                                       |
| e. Reflected on your cultural identity                   | ICD05e_18 |   | 1 | Never      | 151 | 30  |                                       |
|  |           |   | 2 | Sometimes  | 222 | 42  | Results suppressed                    |
|  |           |   | 3 | Often      | 110 | 21  | due to insufficient<br>number of 2018 |
|  |           |   | 4 | Very often | 44  | 8   |                                       |
|  |           |   |   | Total      | 527 | 100 |                                       |

Important to our understanding of students' participation in processes that would assist them in developing skills to interact with others across difference is their participation in extra- or co-curricular activities around diversity and inclusion. Table 5 shows responses related to this type of participation.

# Goal 3: Students will successfully and actively participate as citizens of an increasingly global and politically complex world

Learning Outcome 1: Students will develop the ability and willingness to participate in a global and diverse society

The Business Scholars program offers students many opportunities to participate in experiences outside of the United States. Their Cooperative Institutional Research Program Data from the Higher Education Institute at UCLA indicate students' intentions to participate in these types of experiences. Table 6 illustrates these data.

Table 6: Business Scholar Study Abroad Plans

| COOPERATIVE INSTITUTIONAL RESEARCH PROGRAM at the HIGHER EDUCATION RESEARCH INSTITUTE AT UCLA | 2018 CIRP Freshman Survey Institutional Profile Report All Respondents Total Men Women |        |        |           |        |        |           |        |        |             |
|---|--|--------|--------|-----------|--------|--------|-----------|--------|--------|-------------|
| University of Utah - David Eccles School of Business  | Your Inst  | Comp 1 | Comp 2 | Your Inst | Comp 1 | Comp 2 | Your Inst | Comp 1 | Comp 2 | Construct   |
| Participate in a study abroad program   |  |        |        |           |        |        |           |        |        |             |
| Very Good Chance  | 37.3%  | 28.9%  | 36.6%  | 33.0%     | 20.1%  | 26.9%  | 47.3%     | 36.9%  | 45.8%  |             |
| Some Chance   | 37.4%  | 34.2%  | 34.0%  | 38.4%     | 34.8%  | 36.0%  | 35.2%     | 33.7%  | 32.0%  | ]           |
| Very Little Chance  | 18.4%  | 24.4%  | 20.3%  | 21.0%     | 30.1%  | 25.6%  | 12.1%     | 19.3%  | 15.2%  | Likelihood  |
| No Chance   | 6.9%   | 12.5%  | 9.2%   | 7.6%      | 15.1%  | 11.5%  | 5.5%      | 10.2%  | 7.0%   | of          |
| Total (n)   | 593  | 11,959 | 31,016 | 409       | 4,969  | 14,092 | 182       | 6,990  | 16,924 | College     |
| Mean  | 3.05   | 2.80   | 2.98   | 2.97      | 2.60   | 2.78   | 3.24      | 2.97   | 3.17   | Involvement |
| Standard deviation  | 0.91   | 1.00   | 0.97   | 0.92      | 0.97   | 0.97   | 0.87      | 0.98   | 0.93   | 1           |
| Significance  | -  | ***    |        | -         | ***    | ***    | -         | ***    |        | 1           |
| Effect size   | -  | 0.25   | 0.07   | -         | 0.38   | 0.20   | -         | 0.28   | 0.08   | 1           |

About 75% of Business Scholars intend to participate in study abroad. This is a high percentage, and we need to learn more about the participation of University of Utah students more generally, particularly since these opportunities are more readily available to Business Scholars than to the general University of Utah population. In the coming year, we will work with the Learning Abroad Office and the Bennion Center to gather data that will paint a clearer picture related to this outcome.

Learning Outcome 2: Students will develop skills that are valued in society and labor markets

For this outcome, we reiterate the data presented above related to the employment outcomes for University of Utah graduates. We also share data from the 2018 E3 research, in which students across the board indicated that connections between their

coursework and their future plans contributed to a positive educational experience. Figure 2 illustrates where students found these connections.

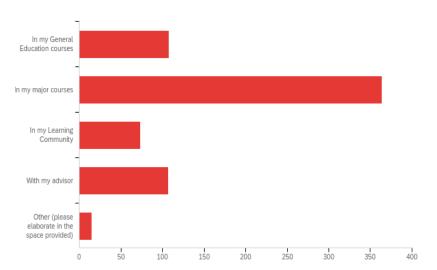


Figure 2: Locations of Connections Between Coursework and Future Plans

In the "Other" category, students listed extracurricular activities, faculty and advocates, peer advising, and undergraduate research as places where they found these connections.

Learning Outcome 3: Students will develop an understanding that they will continue to learn and develop skills throughout their lifetimes, building on the foundations developed at the University

We do not, at this time, have data for this outcome. However, we are in the process of working with Continuing Education and Community Engagement to see what data they might have that can illuminate how the University is doing on this outcome.

## Goal 4: Students will collaborate with and learn from others in the communities in which they live and work

Learning Outcome 1: Students will understand the value of learning that occurs outside and alongside the classroom

The Bennion Center is the best place to locate data that can help us assess our efforts in this area. We are currently working with the Bennion Center to determine which data they might be able to share to assist with this assessment.

#### **Summary**

This Student Success Portfolio assessment of learning outcomes provides several benchmarks against which we can measure future progress on the goals and outcomes developed by the

group. We will continue to explore ways to measure the University of Utah's ongoing commitment to student success, particularly related to these outcomes which go beyond traditional measures of retention and graduation.